

Provider System Changes - Podcast #4

Thank you for your interest in the HP Medicaid Management Information System (MMIS) conversion. As you are aware, the Georgia Department of Community Health (DCH) is working to implement a new MMIS. Until the MMIS goes live on November 1, 2010, DCH will update you via a series of podcasts on the project's progress. **Please click on the MMIS Podcast Update icon to the right to listen** to the podcast, or feel free to read the message below.



Welcome to the fourth in a series of podcasts for our stakeholder community on the Medicaid Management Information System, or MMIS implementation. Hi, I'm Jerry Dubberly, Chief of the Medicaid Division at the Georgia Department of Community Health (DCH). Today, I'm going to provide you with an overview of the major MMIS implementation milestones that will have an impact upon the way you do business with Georgia Medicaid.

As you are already aware, DCH has contracted with HP Enterprise Services (HP) to serve as the new Medicaid fiscal agent. The go-live of the new MMIS is scheduled for November 1, 2010.

In preparation for the MMIS transition, you may have already experienced some changes in Georgia's Medicaid business processes. For example, ACS, the current fiscal agent, stopped processing enrollment applications and provider file updates on Friday, September 24, 2010. While any provider enrollment applications or file updates received at ACS on or after this date will be processed by HP starting November 1, 2010, it is important for you to be aware of this and other start and stop dates that may affect you.

Other key dates include:

- After Friday, October 15, ACS will no longer accept Member or Provider Correspondence. HP will begin receiving Member and Provider Correspondence Monday, October 18 and start processing Correspondence on Thursday, October 28
- After Friday, October 15 you will no longer be able to file a paper claim with ACS. HP will begin keying paper claims Monday, October 18
- After Thursday, October 21, you will no longer be able to submit EDI and/or web claims with ACS. HP will begin receiving EDI and/or web claims on Tuesday, October 26
- The HP web portal for breast and cervical cancer presumptive eligibility and provider inquiries will go live on October 26 at 11 p.m.
- The ACS web portal will redirect users to the HP web portal effective October 27 at 11:59 p.m.
- HP Call Center phone lines will go live at 7 a.m. on October 28

DCH and HP remain committed to educating our stakeholder community to ensure you have the tools to fully prepare for the implementation of the new MMIS. However, your proactive efforts are just as crucial to the success of this implementation. Please take the necessary measures to guarantee that you and your staff are equipped to successfully move forward with DCH through this transition.

Visit the MMIS Provider Readiness Portal for a full listing of the upcoming MMIS transition dates or to obtain information about attending a Provider Training and Implementation Workshop. The MMIS Georgia Provider Readiness Portal, can be accessed through the DCH webpage www.dch.georgia.gov, under the Related Links section